

June 23, 2015

7852 Walker Drive, Suite 200 Greenbelt, Maryland . 20770 phone: 301-459-7590, fax: 301-577-5575

internet: www.jsitel.com, e-mail: jsi@jsitel.com

Accepted / Filed

JUN 23 2015

Federal Communications Commission Office of the Secretary

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission ECOPY ORIGINAL Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re:

WC Docket No. 14-58

2015 ETC Annual Report of Palmetto Rural Coop.

Study Area Code 240536

Dear Ms. Dortch:

On behalf of Palmetto Rural Coop. ("Palmetto"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Coleman County seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of its Progress Report on its Five-Year Service Quality Improvement Plan as required by Section 54.313(a)(1).

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

ikuvkendall@isitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd

List ABCDE

¹ 47 C.F.R. §§ 54.313, 54.422.

47 C.F.R. §§ 0.457, 0.459, 54.313(a)(1).

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 15-712 rel. June 17, 2015 (Protective Order). 47 C.F.R. § 54.313(f)(2).



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Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 14-58

2015 ETC Annual Report of Palmetto Rural Coop.

Study Area Code 240536 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Palmetto Rural Coop. (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").³
- 2. Pursuant to Section 54.313(a)(1), Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report") which is contained in the attachment to the 2015 Report.⁴
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Progress Report provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

^{1 47} C.F.R. §§ 0.457, 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. §§ 54.313, 54.422.

⁴ 47 C.F.R. §§ 54.313(a)(1).

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." The Company's Progress Report updates this information as well as provides maps and detailed information as to whether or not network improvement objectives were achieved at the wire center level. Accordingly, because the Company is a rate-of-return carrier, it must file Progress Reports which contain proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the

⁵ See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

Progress Report to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Progress Report provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

	in 481 - Carrier Annual Reporting REDACTED Date Coffection Form	FOR PUBLIC II	SPECTION SARE	在CTALLES AT EL TOTAL T	Page 1
<010>	Study Area Code 2405			Accent	2 4 3
<015>	Study Area Name PALM	ETTO RURAL COOP		- Cepte	d / Filed
<020>	Program Year 2016			II D	
<030>	Contact Name: Person USAC should contact with questions about this data	rie Ancrum		JUN Z	2015
<035>	Contact Telephone Number: 8435 Number of the person identified in data line <030>	389383 ext.		Federal Communicat Office of the S	ions Commission
<039>	Contact Email Address: Email of the person identified in data line <030> vale	rie.ancrum@prtc.	coop		ecretary
ANNE	CREVER TRICKER AND CHARLES			(check box when complete)	
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	1 6111.11	
<200>	Outage Reporting (voice)		(complete attached worksheet)	1	
<210>	Unfulfilled Service Requests (voice)	es to report		· Children	
<300>	Unfulfilled Service Requests (voice)				
<310>	Detail on Attempts (voice)			1888	
			latto	och descriptive document)	
<320>	Unfulfilled Service Requests (broadband)			- Milling	
<330>	Detail on Attempts (broadband)		(att	tach descriptive document)	
<400>	Number of Complaints per 1,000 customers (voice)				
<410>	Fixed 0.0]			
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broadband)	J			
<440>	Fixed 0.0]			
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection Rules C	ompliance	(check to indicate certification)		
<500>	2405368C510.pdf		Chetx to more terajication		
<510>			(attached descriptive docume	ent)	
100			. 22.0		
			<u></u>		
<600>	Functionality in Emergency Situations 2405368C610.pdf		(check to indicate certification)		
			(attached descriptive document)		
<610>	1		pulsaria descriptive documenty		
				40000000	
<700> <710>	Company Price Offerings (voice) Company Price Offerings (broadband)		(complete attached worksheet) (complete attached worksheet)	THE STATE OF THE S	
<800>	Operating Companies and Affiliates		(complete attached worksheet)		
	Tribal Land Offerings (Y/N)?	lify	es, complete attached worksheet)		
<1000>	Voice Services Rate Comparability Certification	Ye	s	1	
<1010			(attach descriptive document)		
<1100	Certify whether terrestrial backhaul options exist (Yes or	No) (O	(if not, check to indicate certifi	fication)	
<1110>			(complete attached worksheet)		
<1200>	Terms and Condition for Lifeline Customers		(complete attached worksheet)		
	Price Cap Carriers, Proceed to <u>Price Cap Additional Docu</u> Including Rate-of-Return Carriers affiliated with Price Ca				y.
<2000>	mounty nate-oj-neturn carriers affiliatea with Price Ca	p Locui Exchange	(check to indicate certification)	111111	# 5 8
<2005>		mantation West	(complete attached worksheet)		
<3000>	Rate of Return Carriers, Proceed to ROR Additional Docu	mentation Works	(check to indicate certification)		3
<3005>			(complete attached worksheet)		

230 Lane 25 Lane	ervice Quality Improvement Reporting Illection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240536		
<015>	Study Area Name	PALMETTO RURAL	COOD	
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum		
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	valerie.ancrume	prtc.coop	
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5	(yes / n	0 0	
<111>	year plan" filed with the FCC?	(yes / n	O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.		40536SC112.pdf	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confir that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall b submitted at the wire center level or census block as appropriate.	-year		Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		Yes	
<114>	Report how much universal service (USF) support was received		Yes	,
<115>	How much (USF) was used to improve service quality and how support was used to impro	we service quality	Yes	
<116>	How much (USF) was used to improve service coverage and how support was used to improve	rove service coverag	ACCRECATE AND ADDRESS OF THE PARTY OF THE PA	
<117>	How much (USF) was used to improve service capacity and how support was used to improve	ove service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		Not Applicable	ble

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	240536
<015>	Study Area Name	PALMETTO RURAL COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	valerie.ancrum@prtc.coop

	<a>>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<₽	<8>	<h>></h>
1	NORS Reference lumber	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures
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-		V										
F												
E												

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F												
E												
E												
F						9						

TAX HE CONTRACTOR	ce Offerings including Voice flate Data lection Form	
<010>	Study Area Code	240536
<015>	Study Area Name	PALMETTO RURAL COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	valerie.ancrum@prtc.coop
<701> <702>	Residential Local Service Charge Effective Date 1/1/2015 Single State-wide Residential Local Service Charge	

<703>

<al></al>	<a2> Exchange (ILEC)</a2>	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
		1						
			-	Social	tached worksheet			
				See a	MACHEU WOLKSHEEL			
						7.000.00		
14470								

					L		week alle	

Programme Action	edband Price Offerings lection Form	At the All American Controls:
<010>	Study Area Code	240536
<015>	Study Area Name	PALMETTO RURAL COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383 ext.
<039>	Contact Fmail Address - Fmail Address of person identified in data line (030)	valerie.ancrum@prtc.coop

<711>

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken Who Limit Reached (sele
							ann an peane an ea	
1111-111	A SECURE VAC							
			0					
			See attac worksheet -	CONTRACTOR OF				
					77			
					1000000			

	erating Companies				CERC Form ARI TEXAS CONTROL NO. 3000 BNRC/ONA9 Control No. 3000 08: SRC 203
<010>	Study Area Code		240536		
<015>	Study Area Name		PALMETTO RURA	COOP	
<020>	Program Year		2016		
<030>	Contact Name - Person	USAC should contact regarding this data	Valerie Ancru	n	
<035>		nber - Number of person identified in data line <030>	8435389383 ex		
<039>	Contact Email Address -	Email Address of person identified in data line <030>	valerie.ancru	m@prtc.coop	
<810>	Reporting Carrier	Palmetto Rural Telephone Cooperative, Inc.	29)		
<811>	Holding Company	Palmetto Rural Telephone Cooperative, Inc.			
<812>	Operating Company	Palmetto Rural Telephone Cooperative, Inc.			
		Affiliates	•	SAC	Doing Business As Company or Brand Designation
		2020	See att	ched worksh	eet
					Control of the Contro
					THE RESERVE THE PERSON OF THE
				W. W	

THE PROPERTY OF THE PARTY OF TH	bal Lands Reporting lection Form	FCE form 481 ON B Control No. 3060-08670MB Control No. 3060-0819 JULY 2013
<010> <015> <020> <030> <035> <039> <910>	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030 Contact Email Address - Email Address of person identified in data line <030 Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
to confin		Select Yes or No or Not Applicable

	o Terrestrial Backheul Reporting lection Form	DI SERBERTAL SICOMSEANNI No. 5660-0519
<010>	Study Area Code	240536
<015>	Study Area Name	PALMETTO RURAL COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	valerie.ancrum@prtc.coop
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps

Lifeline	erms and Condition for Lifeline Customers.		the second secon	
<010>	Study Area Code		240536	
<015>	Study Area Name		PALMETTO RURAL COOP	
<020>	Program Year		2016	
<030>	Contact Name - Person USAC should contact regarding this data		Valerie Ancrum	
<035>	Contact Telephone Number - Number of person identified in data I	ine <030>		
<039>	Contact Email Address - Email Address of person identified in data	line <030	0> valerie.ancrum@prtc.coop	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		240536SC1210.pdf	
		L	Name of Attached Document	_
<1220>	Link to Public Website	НТТР		
or the we	neck these boxes below to confirm that the attached document(s), on line is based, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must	1546C4.76		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
<1222>	Details on the number of minutes provided as part of the plan,	1		
<1223>	Additional charges for toll calls, and rates for each such plan.	7		

(2000) Pr	lce Cap Carrier Additional Decimentation	
Data Coll	ection Form	Controller no problems CARS centrol no, 10000812
ANY ASSESSMEN	Rate-of-Return Corners officered with Price Constage Excellence College	10 10 per
<010>	Study Area Code	
<015>	Study Area Name	240536
<020>	Program Year	PALMETTO RURAL COOP
<030>	Contact Name - Person USAC should contact regarding this data	2016
<035>	Contact Telephone Number - Number of person identified in data line <030>	Valerie Andrum
<039>	Contact Email Address - Email Address of person identified in data line <030>	893339383 Ext.
		Valerie.ancrumeprec.coop
Assessed Assessed	Commence of the Commence of th	
Select the	e appropriate responses below (Yes, No, Not Applicable) to note compliance as	a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and
Connect	America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform	mation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2011a>	3rd Year Certification (47 CFR § 54.313(b)(1)ii)	
-2011	ALL ALL AND CENT CENT SERVICES	
<2011b>	Attachment (47 CFR § 54.313(b)(1)ii)	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	\$1.500 PM (1997)
<2012>		8
<2012>	- ^	
<2013>		V
<2015>	^^	
120132	2010 and luture Prozen Support Calculation (47 CPR 9 54.515(c)(4))	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	Certification Support Used to Build Broadband	
	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017>	3rd year Broadband Service Certification	
<2018>	5th year Broadband Service Certification	<u> </u>
<2019>	Interim Progress Certification	
<2020>		te 2021, contains the required information
	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support si	hall provide the number, names, and
	addresses of community anchor institutions to which began providing	access to broadband service in the
	preceding calendar year.	
<2021>	Interim Progress Community Anchor Institutions	
12021>	internal Progress Community Anchor Institutions	1
		1
		Name of Attached Document(s) Listing Required Information

though the of team cone patential teams and the second teams and the second teams are second to the second teams and the second teams are second to the second teams and the second teams are second to the second teams	Study Area Code 240536	me	2016 Contact Native Percent USAL should contact resemble this data to a set a snowth	person identified in data line <030>		CHECK the boxes below to nete compliance on its five year service quality plan (gursuant to 47 CPR § 54.202(a)) and, for privately held Carriers, ensuring compliance with the financial reporting requirements set forth in 47 CPR (a) 45.313(M). I further certify that the information resorted on this form and in the documents attached below is occurre.	240536SC3010.pdf	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f/(1)(i))	Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 5.43 (ff VIII), the carrier shall provide the number, named addresses of community anchor institutions to which began providence assertion celerater veer.	240536SC3012.pdf	Community Anchor Institutions (47 CFR § 54.3.3.3(f/1/R))	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No) (Yes/No) (Yes/No) (Yes/No)	Please check these boxes to confirm that the strached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Electronic copy of their annual RUS reports (Operating Report for Talecommunications Rorrowers)	t, income Statement and Statement of Cash F	240536SG3017 . pdf. report and all required documentation	Name of Attached Document Listing Required Information (Yes/No)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 parsuant to § 54.313(f)(2), contains	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Documentics for Raisance Statement and Statement of Cash Divisor.	Management letter and audit opinion issued by the independent cardified public accountant that performed the company's financial audit	if the response is no on line 3018, phese check the boars below to confirm your submission, on line 3026 persuant to § 54.3.13(f)(2), contains:	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a	Underfyrig information subjected to a review by an independent certained public accountant.	Underhying Information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows.	Attach the worksheet listing required information	Manue of March and December 2 Inches Securios Indian
	<010> Study		<020> Progr		<039> Conta	CHECK the box		(3010) Prog Mile:	Pleas (3011) § 54.3 provid		(3012) Comn	(3013) Is you (3014) If yes,	Please check	(3015) Electr	(3016) Docur	(3017) If the repor	(3018) If the		(3019) Either		H the	(3022) Copy indep		(3024) Unde (3025) Docu	(3026) Attacl	

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<010>	Study Area Code	240536
<015>	Study Area Name	PALMETTO RURAL COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	valerie.ancrum@prtc.coop

Outlifica Data Col	tion Reporting Cafrier (1) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	PCC corm REL. a. COMB Control No. 18960 Table/ONE control No. 18860 RELE TRUE SORT
<010>	Study Area Code	240536
<015>	Study Area Name	PALMETTO RURAL COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	valerie.ancrum@prtc.coop

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilitie recipients; and, to the best of my knowledge, the information reports	es include ensuring the accuracy of the annual reporting requirements for universal service suppored on this form and in any attachments is accurate.
Name of Reporting Carrier: PALMETTO RURAL COOP	
Signature of Authorized Officer: CERTIPIED ONLINE	Date 06/22/2015
Printed name of Authorized Officer; Dewaine Wilson	
Title or position of Authorized Officer: CPO	
Telephone number of Authorized Officer: 8435389090 ext.	
Study Area Code of Reporting Carrier: 240536	Filing Due Date for this form: 07/01/2015

Corto Col	ion: Agenty Catrick.	
<010>	Study Area Code	240536
<015>	Study Area Name	PALMETTO RURAL COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	valerie.ancrum@prtc.coop

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)	Is authorized to submit the information reported on behalf of the reporting carrier.						
o certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.							
Name of Authorized Agent:							
Name of Reporting Carrier:							
Signature of Authorized Officer:	Date:						
Printed name of Authorized Officer:							
Title or position of Authorized Officer:							
Telephone number of Authorized Officer:							
Study Area Code of Reporting Carrier:	Filing Due Date for this form:						

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
[사람이 발가 [자기 : 1] [사람이 하다 [사람이 하면 하고 있다. [사람이 하는 사람이 하는 데 하는 데 하는 데 하는 데 하는 데 하는데 하는데 하는데 하는	orized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided eporting carrier; and, to the best of my knowledge, the information reported herein is accurate.
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date: 06/19/2015
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Ag	ent:
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

Attachments

ATTACHMENT - LINE 112

Five-Year Network Improvement Plan and Progress Report

ATTACHMENT REDACTED IN ENTIRETY

Palmetto Rural Telephone Cooperative, Inc.'s demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."⁴

Palmetto Rural Telephone Cooperative, Inc. ("Palmetto") hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Palmetto is subject to consumer protection obligations under both federal and South Carolina state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Public Service Commission of South Carolina which disclose rates, and terms and conditions of service to customers (Section 103-612.2.1 of the South Carolina Code of Regulations); (2) adherence to state consumer protection requirements governing telephone providers which govern Standards and Quality of Service (Sections 103-661, 103-662, and 103-663 of the South Carolina Code of Regulations); Customer Relations,

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² Id. at para. 28.

³ Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

including billing, deposits, discontinuance and termination of service (Sections 103-620 through 103-633 of the South Carolina Code of Regulations); Engineering and Safety Standards (Sections 103-640 through 103-646 and 103-670 through 103-672 of the South Carolina Code of Regulations); Inspections and Tests (Sections 103-650 through 103-653 of the South Carolina Code of Regulations); Records and Reports (Sections 103-610 through 103-619 of the South Carolina Code of Regulations) and Customer Complaints (Section 103-628 of the South Carolina Code of Regulations); (3) truth-in-billing requirements (Section 103-622.1 of the South Carolina Code of Regulations); and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Palmetto is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in 47 CFR § 8.3. The Company furthermore will comply with all requirements set forth in the 2015 Open Internet Order when it becomes effective.

Palmetto Rural Telephone Cooperative's demonstration of ability to function in emergency situations for voice and broadband services:

Palmetto Rural Telephone Cooperative, Inc. ("Palmetto") hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2)¹ and Section 103-646 of the South Carolina Code of Regulations. Palmetto's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2) and Section 103-646 of the South Carolina Code of Regulations. Palmetto can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Palmetto to manage traffic spikes throughout its network, as emergency situations require. In addition, Palmetto has redundancy for connectivity purposes *via* additional routes and electronic equipment for voice and broadband services.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Palmetto has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as Palmetto has access to propane.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

MARKET MALE LANGE	ce Offerings including Voice flate Data lection Form	The second secon
<010>	Study Area Code	240536
<015>	Study Area Name	PALMETTO RURAL COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	valerie.ancrum@prtc.coop
<701> <702>	Residential Local Service Charge Effective Date 1/1/2015 Single State-wide Residential Local Service Charge	

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge		Mandatory Extended Area Service Charge	Total per line Rates and Fe
sc	ALL		FR	16.0	0.0	0.41	0.0	16.41
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							7.00	
								
-								
								
- 425								
11.80								
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(710) Broadband Price Offerings Data Collection Form S00-055 Vol.8 Control No. 3050-0515

<010>	Study Area Code	240536
<015>	Study Area Name	PALMETTO RURAL COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	valerie.ancrum@prtc.coop

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
С	ALL	29.95	0.0	29.95	6.0	2.0	999999.0	Other, No limit on usage allowance.
c	ALL - Copper	49.95	0.0	49.95	6.0	1.0	999999.0	Other, No limit on usage allowance.
c	ALL - Fiber	49.95	0.0	49.95	12.0	2.0	999999.0	Other, No limit on usage allowance.
c	ALL - Copper	69.95	0.0	69.95	10.0	1.0	999999.0	Other, No limit on usage allowance.
c	ALL - Fiber	69.95	0.0	69.95	20.0	2.0	999999.0	Other, No limit on usage allowance.
C	ALL	64.95	0.0	64.95	15.0	2.0	999999.0	Other, No limit on usage allowance.
ic	ALL	69.95	0.0	69.95	25.0	10.0	999999.0	Other, No limit on usage allowance.
ic	ALL	79.95	0.0	79.95	50.0	25.0	999999.0	Other, No limit on usage allowance.
c	ALL	99.95	0.0	99.95	100.0	50.0	999999.0	Other, No limit on usage allowance.
ic	ALL	199.95	0.0	199.95	250.0	100.0	999999.0	Other, No limit on usage allowance.
ic	ALL	299.95	0.0	299.95	500.0	250.0	999999.0	Other, No limit on usage allowance.
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1500 SOA	erating Companies		PERSONAL OF THE PROPERTY OF TH
<010>	Study Area Code		240536
<015>	Study Area Name	131	PALMETTO RURAL COOP
<020>	Program Year		2016
<030>	Contact Name - Person	USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	8435389383 ext.
<039>	Contact Email Address -	Email Address of person Identified in data line <030>	valerie.ancrum@prtc.coop
<810>	Reporting Carrier	Palmetto Rural Telephone Cooperative, Inc.	
<811>	Holding Company	Palmetto Rural Telephone Cooperative, Inc.	
<812>	Operating Company	Palmetto Rural Telephone Cooperative, Inc.	

Affiliates	SAC	Doing Business As Company or Brand Designation
Palmetto Telephone Communications, LLC	249023	PTC
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William Table 1 To Min Table 1		74.

Palmetto Rural Telephone Cooperative, Inc.

SAC: 240536

Line Number: 1210

2015 Lifeline Terms & Conditions

- Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in de-enrollment, fines and prosecution.
- Only one Lifeline benefit is available per household.
- A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.
- · A household may not receive Lifeline benefits from multiple providers.
- If a household receives more than one Lifeline benefit, it will be de-enrolled from the program.
- · The Lifeline benefit may not be transferred to any other person.

Qualifying Methods

A subscriber may qualify for Lifeline either because he/she or someone in his/her household participates in one of the programs below or because your income is within the following guidelines. NOTE: A subscriber may receive Social Security and Medicare benefits, but to qualify for Lifeline, must receive benefits from one of the following programs or income must fall within the guidelines.

Program Eligibility

- Supplemental Nutrition Assistance Program (SNAP)
- Federal Public Housing/Section 8
- Medicald
- Supplemental Security Income (SSI)
- National School Lunch (NSL) free lunch program
- Low Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance for Needy Families (TANF)

Income Eligibility for 2015

Annual Income 135% Thresholds Based on Household Size								
1	2	3	4	5	6	7	8	For each add'l person
\$15,890	\$21,506	\$27,122	\$32,738	\$38,354	\$43,970	\$49,586	\$55,202	+ \$5,616/person

(Note: You will need to provide 3 of your most recent paystubs from the previous 12 months, Social Security Benefit Letter or W-2.)

The subscriber understands that:

- His/Her household meets the income-based or program-based eligibility criteria for receiving Lifeline, shown above. If annual income exceeds 135% of the Federal Poverty Guidelines, the subscriber will notify the provider.
- 2. He/She will notify the provider within 30 days if for any reason he/she no longer qualifies to receive Lifeline.
- He/She will notify the provider within 30 days if he/she moves to a new address or he/she will verify every 90
 days that the temporary address is still current.
- He/She must certify that his/her household is not receiving any other Lifeline benefit and will not apply for an additional one from another wireline or wireless carrier.
- 5. Giving fraudulent information is punishable by law.
- He/She may be required to re-certify my continued eligibility for Lifeline and that my failure to re-certify will result in de-enrollment.

Before enrolling in Lifeline, the subscriber will authorize the provider to release his/her information contained in his/her Lifeline Application to the FCC or its designee, including the Universal Service Administrative Company, and to any state and federal agency, as required by law.

Pricing

By enrolling in Lifeline, the subscriber will receive \$9.25 credit from Federal and \$3.00 credit from State towards his/her local service of \$14.35. The total credit of \$12.25 will be applied towards local service on POTS or bundle packages. If a subscriber chooses to have toll calls, they can subscribe to 12 cents per minute, 6 cents per minute and \$3.95 per month, or unlimited minutes for \$25.90. The subscriber will be able to make unlimited local calls.

PALMETTO RURAL TELEPHONE COOPERATIVE, INC. GENERAL EXCHANGE TARIFF SOUTH CAROLINA SECTION 6 ORIGINAL SHEET NO. 2

LOCAL EXCHANGE SERVICE

6.1 APPLICATION OF RATES, CHARGES AND REGULATIONS

6.1.1 Local Flat Rate Service

- A. Local exchange access service rates and charges as specified in this tariff are for only local exchange service and facilities of the Company within the Company's exchange service area as approved by the Commission.
- B. The furnishing of communications services by the Company is also subject to the rates, charges, rules and regulations of this General Exchange Tariff as it now exists or as it may be revised, added to, or supplemented by superseding issues, and these rates are hereby made a part of these local exchange service tariffs.
- C. This tariff cancels and supersedes all other local exchange service tariffs issued and effective prior to the effective date of these tariffs.
- D. Unless otherwise specified, the rates and charges listed in this tariff are payable for a period of one month, in advance, and entitle the customer to unlimited, flat rate calling.
- E. The Palmetto Rural Telephone Cooperative, Inc. offers single party residence and business service throughout its service area.
 - Effective, January 1, 2002, local service other than single party service is being discontinued and will not be available to new customers. Existing customers will be able to continue to use two party or local service other than single party service. However, when the customer discontinues local service other than single party service and switches to single party local service, the customer will not be able to switch back to local service other than single party service.
- F. Rates and Charges for this service and other miscellaneous services can be found in Section 16 of this Tariff.

Issued:

Effective: Upon Approval of the Commission

PALMETTO RURAL TELEPHONE COOPERATIVE, INC. GENERAL EXCHANGE TARIFF SOUTH CAROLINA

SECTION 6 ORIGINAL SHEET NO. 3

LOCAL EXCHANGE SERVICE

6.1 APPLICATION OF RATES, CHARGES AND REGULATIONS (Cont'd)

6.1.2 Local Calling Areas

The local exchange rates authorized by the South Carolina Public Service Commission, listed in Section 16.4, entitle subscribers to access all exchange access lines: (1) bearing the central office designations of the subscriber's exchange, (2) the central office designation(s) of additional exchanges or central offices as follows:

Exchange/NXX	Exchanges in Local Calling Area
COTTAGEVILLE	Hendersonville, Lodge, Walterboro, North Walterboro, South Walterboro, Williams
HENDERSONVILLE	Cottageville, Lodge, Walterboro, North Walterboro, South Walterboro, Williams
LODGE	Cottageville, Hendersonville, Walterboro, North Walterboro, South Walterboro, Williams
WALTERBORO	Cottageville, Hendersonville, Lodge, North Walterboro, South Walterboro, Williams
NORTH WALTERBORO	Cottageville, Hendersonville, Lodge, Walterboro, South Walterboro, Williams
SOUTH WALTERBORO	Cottageville, Hendersonville, Lodge, Walterboro, North Walterboro, Williams
WILLIAMS	Cottageville, Hendersonville, Lodge, North Walterboro, South Walterboro, Walterboro

Issued:

Effective: Upon Approval of the Commission

24/1 Jetteriet higaway, Wanerport, South Carolina 29486-15// Email: dannyd@lowcountry.com Phone No.: (843) 538-2020 PALMETTO RURAL TELEPHONE COOPERATIVE, INC. GENERAL EXCHANGE TARIFF

SECTION 6 1st REVISED SHEET NO. 4

SOUTH CAROLINA

CANCELS ORIGINAL SHEET NO. 4

LOCAL EXCHANGE SERVICE

6.2 LIFELINE PROGRAM

6.2.1 General

- A. The Lifeline Program is a telephone assistance program designed to make telephone service available at reduced rates to eligible residential customers.
- B. Eligible customers will receive a credit not to exceed the current federally-mandated Subscriber Line Charge (End User Common Line Charge). The credit will be applied to Basic Local Exchange Service.
- C. The Lifeline Program reduction to Basic Local Exchange Service shall apply only to residential one-party service.
- D. Nothing in this Section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
- E. The Lifeline Program rate reduction does not apply to Service Connection Charges.
- F. The Lifeline Program rate will not be available on a retroactive basis.

(C)

lesued: April 2, 2012

Effective: April 2, 2012

PALMETTO RURAL TELEPHONE COOPERATIVE, INC. GENERAL EXCHANGE TARIFF SOUTH CAROLINA

. SECTION 6 1st REVISED SHEET NO. 7 CANCELS ORIGINAL SHEET NO. 7

LOCAL EXCHANGE SERVICE

6.2 LIFELINE PROGRAM (Cont'd)

6.2.5 Credit and Collection

A. Credit References

The credit verification procedures used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program.

B. Deposits

Deposit requirements will be waived for all applicants who qualify for Lifeline Service, as long as the applicants continue to qualify for Lifeline Service.

6.2.6 Service Connection Charges

- A. Service charges do not apply to eligible customers with existing residential access line service when they convert to the Lifeline Program.
- B. Service Connection Charges will apply when:
 - Existing eligible residential Local Exchange Service customers also convert to a different grade of eligible residential service and/or Optional Calling Services at the time the Lifeline Program billing is initiated.
 - A customer receiving Lifeline Program billing voluntarily elects to convert to telephone service arrangements which preclude Lifeline Program eligibility.
 - New residential applicants (those without existing Local Exchange Service)
 eligible for the Lifeline Program will be subject to applicable Service
 Connection Charges.

C. Any subsequent moves or changes after the initial connection to the Lifeline Program will be subject to the applicable Service Charges as outlined in Section 16 of this Tariff. (C)

Issued: April 2, 2012

Effective: April 2, 2012

PALMETTO RURAL TELEPHONE COOPERATIVE, INC.

SECTION 16 1ST REVISED SHEET NO. 6

GENERAL EXCHANGE TARIFF SOUTH CAROLINA

CANCELS ORIGINAL SHEET NO. 6

RATES AND CHARGES

16.3 SERVICE CHARGES (Cont'd)

16.3.9 Returned Check Charge

Per Occasion

The returned check charge will be equal to, or less than, the rate allowed by S.C. Code Ann. § 34-11-70 (Supp. 1998).

16.3.10 Late Payment Charge

The Company may establish a Late Payment Charge as it deems appropriate subject to the maximum amounts and the exceptions contained in South Carolina Public Service Commission Reg. 103-622.2.

16.4 LOCAL EXCHANGE SERVICE CHARGES

The following charges are assessed for the services listed in Section 6 of this tariff.

16.4.1 Flat Rate Service

		Monthly Rate	
A.	Business		
	One Party	\$28.70	
B.	Residence		
	One Party	\$14.35	
C.	Pay Station		
	Public Telephone Access Service (PTAS)	\$28.70	(l)
D.	PABX and PBX		
	PBX Trunk Lines KEY-PBX Trunk Lines	\$33.75 \$28.70	
E.	Extensions		
	Off-Premises Access	\$ 5.25	
F.	Touch Calling Service (Pushbutton Dialing)		
	Business (per line)	\$ 0.00	
	Residence (per line)	\$ 0.00	

Issued: August 1, 2005

Effective: September 1, 2005

PALMETTO RURAL TELEPHONE COOPERATIVE, INC.

H.J. Dandridge III, General Manager

2471 Jefferies Highway, Walterboro, South Carolina 29488-1577 Email: dannyd@lowcountry.com Phone No.: (843) 538-2020

PALMETTO RURAL TELEPHONE COOPERATIVE, INC. GENERAL EXCHANGE TARIFF SOUTH CAROLINA

SECTION 16 ORIGINAL SHEET NO. 7

RATES AND CHARGES

16.4 LOCAL EXCHANGE SERVICE CHARGES (Cont'd)

16.4.2 Verification and Emergency Interrupt Service

- A. Verification Request

 1. Each Request...... \$1.25
- B. Emergency Interrupt Request
 I. Each Request.......... \$1.75

A charge for a Verification Request also applies.

16.5 DIRECTORY LISTING CHARGES

16.5.1 The following charges are assessed for the services listed in Section 7 of this tariff.

		Charges
A.	Primary Listing	No Charge
B.	Additional Listing	\$0.50
C.	Reference Listing	\$0.50
D.	Alternate (Directive) Listing	
	Nights, Sundays and Holidays If No Answer, Dial	\$0.50 \$0.50
E.	Foreign Listing	\$0.50
F.	Extra Lines of Information in Listing	\$0.50
G.	Indented Listing	No Charge
H.	Caption Listing	No Charge
1.	Temporary Listing	\$0.50
	Minimum Charge Per Listing Period	\$2.00
J.	Non-Published Number Service	\$1.50

Issued:

Effective: Upon Approval of the Commission

2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: dannyd@lowcountry.com Phone No.: (843) 538-2020

Palmetto Rural Telephone Cooperative, Inc. (SAC 240536) Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Palmetto Rural Telephone Cooperative, Inc. hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

Palmetto Rural Telephone Cooperative, Inc. (SAC 240536) Response to Line 3012 – Community Anchor Institutions (47 CFR §54.202(a))

Palmetto Rural Telephone Cooperative, Inc. hereby certifies that it did not provide broadband service to any new anchor institutions in 2014.

ATTACHMENT - LINE 3017 ATTACHMENT REDACTED IN ENTIRETY